**What are Online Services?**

The NHS is committed to developing electronic access to assist patients in the management of their healthcare needs. The system is a website that allows patients to access medical services over the internet. It allows you to easily and quickly order a repeat prescription or book an appointment and view areas of your medical records; further services will be added over the coming months.

The information is presented to you in a format that is easy to navigate and will in time offer links to resources such as patient information leaflets about diseases, tests, investigations, support groups and medications etc. There will also be links to websites such as NHS Direct Online and Patient.co.uk where you can find additional information to help you understand and educate yourself about your health.

**Registering and consenting to use the Online Access System**

To be able to use the system you must have a PC with a web browser such Internet Explorer (version 6 or later) and have a connection to the internet.

You must also register with the practice and sign a consent form before you start using the system. A copy of the consent form is available to print below.

Once you have signed the consent form and presented it at the surgery along with, you will be issued with a username and password that will allow you to access the system from any PC.

Any data held by the practice concerning you is subject to the regulations laid down in the Data Protection Act (1998). The consent is between you and **Holmside Medical Group**

For further details download the information leaflets below.